

*"Making a difference through excellence of service"*



**CITY OF WARRENTON**

# In City Residential Customer Utility Information

City of Warrenton Finance Department  
Hours: 8:30 AM—5 PM Monday thru Friday  
PO Box 250  
Warrenton OR, 97146  
(503)861-2233

## SERVICES & RATES

### Water Service Guide-

\$15.88	Consumption up to 2,000 gallons	Base Rate
\$2.26	Per 1,000 gallons exceeding base consumption	Consumption Rate
\$10.00	Turn on / off, Locate, Final Read	Service Call Charge

### Sewer and Storm Water Service Guide-

\$39.06	Sewer use and maintenance	Base Rate
\$3.91	Storm water infiltration (10% of Sewer Rate)	Base Rate

### Garbage and Recycling Service Guide-

Changes to garbage service are effective the 1st of the following month. If your pickup day is on Thanksgiving or Christmas, your garbage will be picked up the following day.

\$17.15	<b>Can must be out by 7 AM.</b>	Weekly pickup
\$12.15	Over 62; Senior Rate Available—\$7.14	Every other week pickup
\$3.80	Over 62; Senior Rate Available—	On-call service / no sched-
\$5.80	On-call, special, or return pickups. Charge applies per additional pickup per can.	Per Pickup—24 hour notice required.
\$6.40	Recycling is provided by Western Oregon Waste. (503)861-0578 <b>Can must be out by 7 AM.</b>	Recycling—Bi-weekly service regardless of garbage service.

## BILLING GUIDE

### Utility Billing Guide-

Utilities provided by the City of Warrenton are billed on a monthly basis. Monthly utility charges apply regardless of property occupancy status. Property owners will be responsible for utility charges while property is vacant.

Utility bills will be mailed from our office on or before the 5th business day of the month.

**Utility bills are due in our office by 5pm on the last business day of the same month.**

Payment may be made after business hours by using our payment drop boxes located at the front entrance and in the rear parking lot. Drop box payments must be made by check or money order. No cash will be accepted in the drop box. Drop box payments are collected Monday thru Friday at 8 AM. Payments made after 8 AM will be collected and processed the following business day.

Per city ordinance, the property owner is ultimately responsible for any unpaid utility balance. Property owners will receive copies of bills and past due notices for tenants.

### Past Due Process-

\$3	Late Fee	Fee applied 1st of the month.
	Reminder Letter	
\$33	Door Hanger	
\$120	Shut Off	Payment of entire account balance required to restore service.
	Collections Process	Unpaid balances will be turned over to a collection agency 90 days after shut off fee assessed.
\$25	NSF Fee	Amount of NSF check and fee to be paid in cash. Failure to pay by deadline will result in resuming the past due process.